

Comfort Research LLC Recall **Commonly Asked Questions**

Why is Comfort Research voluntarily recalling certain bean bag chairs made between January 2010 and October 2013?

Comfort Research and the Consumer Product Safety Commission have announced the voluntary recall of about 125,000 bean bag chairs. The zipper pull tabs on some of these chairs have not been removed, so that the chairs can be opened by children who can then crawl inside, get trapped and suffocate or choke on the bean bag chair's foam beads. The zipper pull tab needs to be removed to disable the zipper, thus ensuring that the zippers remain permanently closed and cannot be opened.

What should owners of the recalled bean bag chairs do?

Owners of the recalled bean bag chairs should first locate the chair's zipper. If the zipper does not have a pull tab, no further action is needed. If the zipper still has a pull tab, the chair should be taken away from children immediately. The problem can be repaired by first closing the zipper and then removing the zipper pull tab by twisting it or cutting it with scissors. The zipper head should then be checked to make sure that all parts of the zipper pull tab have been removed, including the shaft attaching the pull tab to the zipper head. The zipper should be "locked" in the closed position once these steps are completed.

What bean bag chairs is Comfort Research voluntarily recalling?

The recall includes certain "Classic Vinyl," "Ultra Lounge," "Sportsball" and "Basic" bean bag chairs made between January 2010 and October 2013. The round vinyl bean bag chairs measure 88 and 98 inches in diameter. Colors and patterns included in the recall are black, hot pink, lime, purple, royal blue, ruby red, and baseball, basketball, football and soccer ball. Examples are on Comfort Research's website (click on the Product Recall tab). Owners of these bean bag chairs should check the zippers (see above).

Does this recall affect any of Comfort Research's other bean bag chairs and models?

No, no other Comfort Research bean bag chairs and models are affected.

Will I be able to complete the repair myself?

Yes, following the instructions provided by Comfort Research. Those instructions are on Comfort Research's website (click on the Product Recall tab, and go to "Recall Instructions"). No special tools are needed.

How can I tell if Comfort Research manufactured my bean bag chair?

Every bean bag chair made by Comfort Research has a tag sewn into the chair's cover seam which reads "Made by Comfort Research."

Will I be able to refill my bean bag chair after permanently locking the zipper?

Yes. Refill kits are available through Comfort Research. Refill kits must be used following the instructions accompanying the kit to make sure the zipper is re-locked after it has been refilled.

Is there a standard that addresses the safety of bean bag chairs?

Yes, there is a voluntary standard that requires bean bag chairs to have closed and locked zippers.

For questions not answered here, email or call Comfort Research:

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