

NEXT LEVEL

BELIEFS

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WHY

(COMFORT FOR ALL)

We provide comfort for our:

Customers by creating amazing products.

Environment by being lean and green.

Ambassadors by being a great place to work, and we're not for everyone.

Communities re-investing a portion of our profits back into the communities that we work and live.

GUIDES

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## VISION

- <sup>1</sup> Our Absurdly Awesome Culture is our secret sauce
- <sup>2</sup> Seeking 15%+ Growth Annually
- We Innovate through Unique Connections in engineering, design, and markets
- We build our Brand<sup>(s)</sup>

SUCCESSES

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THE MOUNTAINTOP

ONE BILLION IN SALES

FORBES
RECOGNIZED AS A GREAT PLACE TO WORK

**PRODUCT IN EVERY HOME** 

HOW

[DELIVERING AWESOME THROUGH]

Unique culture driven by our core values.

A simple strategic plan with disciplined execution.

Innovation and product leadership.

Acquisitions that expand our platform, product, and penetrate new markets.

WHAT

(REVOLUTIONIZING PRODUCTS THROUGH)

BRAND<sup>(s)</sup>
ENGINEERING
DESIGN
INNOVATION

## COMMITMENTS

- <sup>1</sup> Direct to Consumer business is #1 long term marketing strategy to grow from 3% to 10%+ of business in the next 36 months.
- We will swing for the fences and pursue 15% growth in our sales opportunities.
- <sup>3</sup> We will focus on driving our wholesale e commerce business from 30% to 50% of our revenues in 24 months.
- <sup>4</sup> We will provide meaningful learning and development opportunities for our Ambassadors through Comfort University.
- <sup>5</sup> We will increase our brand recognition by 300% in 3 years.
- We will increase our margin incrementally YOY to 30% in 36 months.
- Our #1 operational strategy is improving the health of our income statement and balance sheet with a focus on cash flow.

**IMPROVE OPERATING** 

**KEY STRENGTHS** 

**CASH FLOW** 

CORE BUILDERS

- <sup>1</sup> YOY Growth of 100%+ in direct to consumer business; the structure of our business follows the strategy, we lead with strategy
- We will plan to grow internationally via a drop ship with a manufacturing partner direct to consumer model in either Europe or China by mid 2021
- <sup>3</sup> We will achieve inventory turns of 5.2+
- Our E commerce businessis our #1 sales strategy growing more to the same
- <sup>5</sup> We will achieve 26% gross margins
- <sup>6</sup> While our forecast is \$78.5<sup>M</sup> our goal is to grow above \$80<sup>M</sup> in 2020
- <sup>7</sup> We will launch Orahh & Mobilitë micro sites to sell & understand our target customer 5/1/20
- <sup>8</sup> We will launch Fulton St. by 1/1/21
- <sup>9</sup> We will generate \$8M+ in Cash Flow
- We will use 0-based budgeting & discipline our cost controls

IMPROVEMENTS

SEE BELOW

% SEBITDA